

If you have any complaint/ grievance about our services,

Please do not hesitate to contact

- Branch Manager

- If you are not satisfied contact:-

The Officer in charge, (Nodal Officer)

Bhagini Nivedita Sahakari Bank Ltd. Pune

Head office: - Nivedita Bhavan, CTS No.34/7, Final Plot No.35/7B, Prabhat Road,  
Lane No.8, Erandwana, Pune -411004

Phone.No.020-25327000

- If you still are not satisfied contact:-

The Banking Ombudsman Mumbai - II

C/O Reserve Bank of India, Fourth floor, RBI Byculla Office Building,  
Opp. Mumbai Central Railway Station, Byculla, Mumbai – 400008

Phone.No.022-23001285

**Complaint Lodging Portal of the RBI Ombudsman**  
**(<https://cms.rbi.org.in>)**